

Kingsley Products - Warranty Policy

1. Our warranty

We warrant to you that the Kingsley product is free from defects in workmanship and materials for the warranty period.

2. Fitting and use

Please ensure you:

- (a) fit the Kingsley product in accordance with the product information and all relevant vehicle safety and compliance laws
- (b) use the Kingsley product for the purpose for which it was originally designed and in accordance with the product information and all relevant vehicle safety and compliance laws

3. Exclusions

Our warranty doesn't cover:

- (a) normal wear and tear
- (b) fitting the Kingsley product other than in accordance with the product information and any relevant vehicle safety and compliance laws, including incorrect fitting
- (c) using the Kingsley product other than for the purpose for which it was originally designed or other than in accordance with the product information and any relevant vehicle safety and compliance laws, including unusual, improper or negligent use or misuse or overloading
- (d) misuse or neglect of the Kingsley product, including improper repair or maintenance or failing to repair or maintain
- (e) alteration, abuse, acts of nature, terrorism, vandalism, collision, road hazards or adverse conditions

4. Making a claim

Please immediately contact us as soon as you become aware of a possible defect in the Kingsley product. We'll arrange for you to either attend a Kingsley outlet (at your cost) for a Kingsley representative to inspect the Kingsley product (as fitted to your vehicle) or for you to return the Kingsley product to us. We'll also request you to provide the purchase receipt and complete a warranty claim form. In order to ensure our warranty is not voided, please keep the purchase receipt as proof of purchase and don't remove the fitted Kingsley product from your vehicle before contacting us. If your claim's in order, we'll notify you and (at our sole discretion) either repair or replace the defective workmanship or materials (at our cost) or refund to you the purchase price you paid for the defective Kingsley product. If further information or investigation is required or if the claim does not meet the requirements under our warranty, we'll let you know.

5. Australian Consumer Law

The Kingsley product comes with guarantees that can't be excluded under the Australian Customer Law. You're entitled to a replacement or refund if there's a major failure and compensation for any other reasonably foreseeable loss or damage. You're also entitled to have the Kingsley product repaired or replaced if it fails to be of acceptable quality and the failure doesn't amount to a major failure.

6. Other consumer rights

The benefits to you under our warranty are in addition to any other rights and remedies you are entitled to under relevant consumer laws. Our warranty replaces any other warranty given by Kingsley or it's supplier in respect of the Kingsley product.

7. Terms

The following terms have the following meanings:

Term	Meaning
Product information	information about the Kingsley product which may be contained in any of the documentation provided with the Kingsley product, including safety instructions, installation instructions, operating instructions, owner's manual, service manual, labels and packaging
Purchase date	the date you purchased the Kingsley product from a Kingsley outlet, as specified in the purchase receipt

Kingsley outlet	an outlet authorised by Kingsley to sell Kingsley products
Kingsley products	products or components which Kingsley manufacturers or sells through Kingsley outlets
Warranty period	commences on and from the purchase date and ends as per shown below or on product.
We/Us	Kingsley Enterprises Pty Ltd (ABN 23 001 592 749) E: sales@kingsleyenterprises.com.au A: 6A Brooks Road, Ingleburn NSW 2565 P: 1800 654 767 W: www.kingsleyenterprises.com.au
You	the purchaser of the Kingsley product from a Kingsley outlet

Kingsley & Bushranger 4x4 Gear Warranty Periods

The period in which a defect must appear in a Kingsley Enterprises or Bushranger 4x4 Gear Product if the customer is entitled to claim the warranty is 5 year from the date of purchase from Kingsley Enterprises Pty Ltd unless it is set out in the table below.

Kingsley product	Warranty period
Night Hawk HID & Halogen Lights	1 year
Night Hawk NHP & NHS LED Lights	3 years
Night Hawk Wiring Loom	1 year
Viair Compressors and Components	1 year
Onboard Air Kits and Air Tanks	1 year
Recovery Dampener	1 year
Recovery gloves	1 year
Recovery bag	1 year
Safety Flag	1 year
X-Jack and Accessories	1 year
Exhaust Jack and Accessories	1 year
Revo Vehicle Recovery Winch	7 years for electrical, Lifetime for everything else
SEAL Recovery Winch (12V)	1 year for electrical, Lifetime for everything else
Compact Bush Saw	1 year
Digger - 3 Piece Shovel	1 year
All Tyre Gauges	1 year
Plugga - Tyre Repair Kit	1 year
Tyre Repair Kit and Replacement Strips	1 year
Jet-Set Tyre Inflator	1 year
Mud Tamer Mats	3 years
Universal Boot Saver	1 year
Cargo Nets	1 year
Hot Water Shower & Accessories	1 year
Vehicle Awnings	2 years
Cargo Bar	1 year
Windows, Fitting components & tools	Lifetime
Rogue Side Step	3 years
All other Kingsley products	5 years

[correct at time of listing, view product owners manual or individual product on website for up to date information]