

## Kingsley Products - Warranty Policy

### 1. Our warranty

We warrant to you that the Kingsley product is free from defects in workmanship and materials for the warranty period.

### 2. Fitting and use

Please ensure you:

- (a) fit the Kingsley product in accordance with the product information and all relevant vehicle safety and compliance laws
- (b) use the Kingsley product for the purpose for which it was originally designed and in accordance with the product information and all relevant vehicle safety and compliance laws

### 3. Exclusions

Our warranty doesn't cover:

- (a) normal wear and tear
- (b) fitting the Kingsley product other than in accordance with the product information and any relevant vehicle safety and compliance laws, including incorrect fitting
- (c) using the Kingsley product other than for the purpose for which it was originally designed or other than in accordance with the product information and any relevant vehicle safety and compliance laws, including unusual, improper or negligent use or misuse or overloading
- (d) misuse or neglect of the Kingsley product, including improper repair or maintenance or failing to repair or maintain
- (e) alteration, abuse, acts of nature, terrorism, vandalism, collision, road hazards or adverse conditions

### 4. Making a claim

Please immediately contact us as soon as you become aware of a possible defect in the Kingsley product. We'll arrange for you to either attend a Kingsley outlet (at your cost) for a Kingsley representative to inspect the Kingsley product (as fitted to your vehicle) or for you to return the Kingsley product to us. We'll also request you to provide the purchase receipt and complete a warranty claim form. In order to ensure our warranty is not voided, please keep the purchase receipt as proof of purchase and don't remove the fitted Kingsley product from your vehicle before contacting us. If your claim's in order, we'll notify you and (at our sole discretion) either repair or replace the defective workmanship or materials (at our cost) or refund to you the purchase price you paid for the defective Kingsley product. If further information or investigation is required or if the claim does not meet the requirements under our warranty, we'll let you know.

### 5. Australian Consumer Law

The Kingsley product comes with guarantees that can't be excluded under the Australian Customer Law. You're entitled to a replacement or refund if there's a major failure and compensation for any other reasonably foreseeable loss or damage. You're also entitled to have the Kingsley product repaired or replaced if it fails to be of acceptable quality and the failure doesn't amount to a major failure.

### 6. Other consumer rights

The benefits to you under our warranty are in addition to any other rights and remedies you are entitled to under relevant consumer laws. Our warranty replaces any other warranty given by Kingsley or it's supplier in respect of the Kingsley product.

## 7. Terms

The following terms have the following meanings:

Term	Meaning																																																												
Product information	information about the Kingsley product which may be contained in any of the documentation provided with the Kingsley product, including safety instructions, installation instructions, operating instructions, owner's manual, service manual, labels and packaging																																																												
Purchase date	the date you purchased the Kingsley product from a Kingsley outlet, as specified in the purchase receipt																																																												
Kingsley outlet	an outlet authorised by Kingsley to sell Kingsley products																																																												
Kingsley products	products or components which Kingsley manufactures or sells through Kingsley outlets																																																												
Warranty period	<p>commences on and from the purchase date and ends as follows:</p> <table border="1"> <thead> <tr> <th>Kingsley product</th> <th>Warranty period</th> </tr> </thead> <tbody> <tr><td>Night Hawk HID &amp; Halogen Lights</td><td>1 year</td></tr> <tr><td>Night Hawk NHP &amp; NHS LED Lights</td><td>3 years</td></tr> <tr><td>Night Hawk Wiring Loom</td><td>1 year</td></tr> <tr><td>Viair Compressors and Components</td><td>1 year</td></tr> <tr><td>Onboard Air Kits and Air Tanks</td><td>1 year</td></tr> <tr><td>Snatch Straps</td><td>1 year</td></tr> <tr><td>Winch Extension Straps</td><td>1 year</td></tr> <tr><td>Recovery Dampener</td><td>1 year</td></tr> <tr><td>Snatch Kits and components</td><td>1 year</td></tr> <tr><td>X-Packs and components</td><td>1 year</td></tr> <tr><td>X-Jack and Accessories</td><td>1 year</td></tr> <tr><td>Exhaust Jack and Accessories</td><td>1 year</td></tr> <tr><td>Revo Vehicle Recovery Winch</td><td>5 years for electrical Lifetime for everything else</td></tr> <tr><td>SEAL, DV Vehicle Recovery Winch (12V)</td><td>1 year for electrical Lifetime for everything else</td></tr> <tr><td>Compact Bush Saw</td><td>1 year</td></tr> <tr><td>Digger - 3 Piece Shovel</td><td>1 year</td></tr> <tr><td>All Tyre Gauges</td><td>1 year</td></tr> <tr><td>Plugga II - Tyre Repair Kit</td><td>1 year</td></tr> <tr><td>Tyre Repair Kit and Replacement Strips</td><td>1 year</td></tr> <tr><td>Jet-Set Tyre Inflator</td><td>1 year</td></tr> <tr><td>Mud Tamer Mats</td><td>3 years</td></tr> <tr><td>Universal Boot Saver</td><td>1 year</td></tr> <tr><td>Cargo Nets</td><td>1 year</td></tr> <tr><td>Hot Water Shower &amp; Accessories</td><td>1 year</td></tr> <tr><td>Vehicle Awnings</td><td>2 years</td></tr> <tr><td>Cargo Bar</td><td>1 year</td></tr> <tr><td>Windows, Fitting components &amp; tools</td><td>Lifetime</td></tr> <tr><td>Rogue Side Step</td><td>3 years</td></tr> <tr><td>All other Kingsley products</td><td>5 years</td></tr> </tbody> </table>	Kingsley product	Warranty period	Night Hawk HID & Halogen Lights	1 year	Night Hawk NHP & NHS LED Lights	3 years	Night Hawk Wiring Loom	1 year	Viair Compressors and Components	1 year	Onboard Air Kits and Air Tanks	1 year	Snatch Straps	1 year	Winch Extension Straps	1 year	Recovery Dampener	1 year	Snatch Kits and components	1 year	X-Packs and components	1 year	X-Jack and Accessories	1 year	Exhaust Jack and Accessories	1 year	Revo Vehicle Recovery Winch	5 years for electrical Lifetime for everything else	SEAL, DV Vehicle Recovery Winch (12V)	1 year for electrical Lifetime for everything else	Compact Bush Saw	1 year	Digger - 3 Piece Shovel	1 year	All Tyre Gauges	1 year	Plugga II - Tyre Repair Kit	1 year	Tyre Repair Kit and Replacement Strips	1 year	Jet-Set Tyre Inflator	1 year	Mud Tamer Mats	3 years	Universal Boot Saver	1 year	Cargo Nets	1 year	Hot Water Shower & Accessories	1 year	Vehicle Awnings	2 years	Cargo Bar	1 year	Windows, Fitting components & tools	Lifetime	Rogue Side Step	3 years	All other Kingsley products	5 years
Kingsley product	Warranty period																																																												
Night Hawk HID & Halogen Lights	1 year																																																												
Night Hawk NHP & NHS LED Lights	3 years																																																												
Night Hawk Wiring Loom	1 year																																																												
Viair Compressors and Components	1 year																																																												
Onboard Air Kits and Air Tanks	1 year																																																												
Snatch Straps	1 year																																																												
Winch Extension Straps	1 year																																																												
Recovery Dampener	1 year																																																												
Snatch Kits and components	1 year																																																												
X-Packs and components	1 year																																																												
X-Jack and Accessories	1 year																																																												
Exhaust Jack and Accessories	1 year																																																												
Revo Vehicle Recovery Winch	5 years for electrical Lifetime for everything else																																																												
SEAL, DV Vehicle Recovery Winch (12V)	1 year for electrical Lifetime for everything else																																																												
Compact Bush Saw	1 year																																																												
Digger - 3 Piece Shovel	1 year																																																												
All Tyre Gauges	1 year																																																												
Plugga II - Tyre Repair Kit	1 year																																																												
Tyre Repair Kit and Replacement Strips	1 year																																																												
Jet-Set Tyre Inflator	1 year																																																												
Mud Tamer Mats	3 years																																																												
Universal Boot Saver	1 year																																																												
Cargo Nets	1 year																																																												
Hot Water Shower & Accessories	1 year																																																												
Vehicle Awnings	2 years																																																												
Cargo Bar	1 year																																																												
Windows, Fitting components & tools	Lifetime																																																												
Rogue Side Step	3 years																																																												
All other Kingsley products	5 years																																																												
We/Us	Kingsley Enterprises Pty Ltd (ABN 23 001 592 749) E: <a href="mailto:sales@kingsleyenterprises.com.au">sales@kingsleyenterprises.com.au</a> A: 6A Brooks Road, Ingleburn NSW 2565 P: 1800 654 767 W: <a href="http://www.kingsleyenterprises.com.au">www.kingsleyenterprises.com.au</a>																																																												
You	the purchaser of the Kingsley product from a Kingsley outlet																																																												